

In the United States Patent and Trademark Office

Serial Number:	10/815,647		
Application. Filed:	April 2, 2004		
Applicant:	Kia Silverbrook, and Paul Lapstun		
Application. Title:	Obtaining Product Item Assistance		
Examiner/GAU:	Lisa M. Caputo	2876	
	Dated	March 23, 2007	
	At:	Balmain, NSW	
	Docket No.	HYG001US	

AMENDMENT C

Commissioner for Patents
Washington, District of Columbia 20231

Dear Sir:

In response to the Office Action of September 21, 2006, please amend the above-identified application as follows:

Amendments to the Specification begin on page 2 of this paper. The Applicant submits that these amendments introduce no new matter.

Amendments to the Claims begin on page 3 of this paper. The Applicant submits that these amendments introduce no new matter.

Remarks/Arguments begin on page 14 of this paper.